

All-Star Chem-Dry's 12 Step Exclusive Process

- 1. Pre-Inspection**
Show us your areas of concern and we'll look for stains and high traffic lanes.
- 2. Measure**
We measure the areas to be cleaned, only measuring what we will be cleaning.
- 3. Carpet Care Options**
Your carpet care manager reviews your options for service. You choose what's right for you.
- 4. Move Upholstered Furniture**
We move sofas, love seats, large chairs. Please have all small items picked up so we can begin.
- 5. Vacuum**
Carpets are vacuumed to eliminate loose soil before any moisture is applied. Most cleaners skip this step to save time and money, but the IICRC, the national certification company for cleaners, has made vacuuming mandatory.
- 6. Apply "The Natural"**
Chem-Dry's patented carbonated cleaner, 100% safe & non-toxic. This solution liquefies stains and soil, and lifts them to the surface.
- 7. Extraction of Soil**
Built-up soil & stains are removed from carpet.
- 8. Spot Clean**
Post spot with "The Natural" by hand. Some spots may need special attention. Some examples are gum, grease, tar, wax, filtration lines, urine and others.
- 9. Quick Drying**
Chem-Dry dries fast!
- 10. Groom**
Your carpets are brushed for optimal appearance and drying.
- 11. Post Inspection**
Take a look at your results. Share any concerns with your carpet care manager while he is there to ensure your total satisfaction.
- 12. Quality Control Callback**
A customer service representative will call with some questions to make sure you are happy.